



Michael Epping - Resume

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Profile

I am currently a Senior Product Manager for the Customer Experience group in the Microsoft Security Division in Redmond, Washington.

Skills

SPEAKING EXPERIENCE:

- Objective by the Sea Conference, 2022
- Jamf Nation User Conference, 2022
- Blue Team Con, 2022
- Blue Team Village, 2022
- Mac Admins PSU, 2022
- The Experts Conference, 2021

TECHNICAL SKILLS:

- Microsoft Entra / Azure Active Directory
- Exchange Server 2003, 2007, 2010, 2013, 2016, 2019
- Lync Server 2010, 2013
- Skype for Business Server 2015, 2019
- Windows Server 2003, 2008, 2008 R2, 2012, 2012 R2, 2016, 2019, 2022
- Active Directory Domain Services, Active Directory Federation Services
- Office 365 (Exchange Online, Skype for Business Online, Teams, ATP, other)
- EM+S (Intune, AIP/MIP, Microsoft Cloud App Security, Azure AD Identity Protection, Conditional Access, PIM, ATP)
- Windows Servicing, Windows Defender ATP
- Windows Autopilot

CERTIFICATIONS:

- GIAC Certified Detection Analyst (GCDA)
- GIAC Web Application Penetration Tester (GWAPT)
- MCSA: Server Infrastructure
- MCSE: Messaging
- MCSE: Communication
- Lync Server 2013 Depth Support Engineer
- MCSE: Productivity
- MCSA: Office 365
- Microsoft 365 Certified: Enterprise Administrator Expert

Experience

SENIOR PRODUCT MANAGER, MICROSOFT; REDMOND, WA - 2022-PRESENT

I am a PM within the Microsoft Security Division, focused on helping customers implement, adopt, and scale their Microsoft Entra and Azure AD deployments. My main focus is on helping large Fortune 500 customers develop and execute on identity and access management roadmaps and strategies. I also work with customers and Microsoft developers to gather feedback on Microsoft's products and use that feedback to drive the future direction of the engineering process.

PROGRAM MANAGER 2, MICROSOFT; REDMOND, WA – 2019-2022

I worked within the Microsoft Identity Division, focusing on helping customers implement, adopt, and scale their Azure AD deployments. I also work with customers and Microsoft engineers to gather feedback on Microsoft's products and use that feedback to drive the direction of the engineering process.

MANAGING ARCHITECT, CONCURRENCY, INC.; MILWAUKEE, WI – 2018-2019

My primary responsibility was to consult for Concurrency's various customers. Most of my projects focused on Office 365, tenant to tenant migrations, and EM+S security projects. This included Exchange Online, Teams, Skype for Business Online, Azure AD, MFA, Conditional Access, Microsoft Information Protection, Microsoft Cloud App Security, and Advanced Threat Protection. I also have experience working on Active Directory Domain rename projects, Active Directory Federation Services, Skype for Business Server, telephony, Exchange Server, System Center Configuration Manager, and general Windows Server related projects. Other tasks delegated to me included supporting Concurrency's customers when they encountered problems or experienced outages and with internal team management. I typically managed up to 5 direct reports at a time, ensuring they were engaged and delivering successful projects, while also following training plans.

TECHNICAL ARCHITECT, CONCURRENCY, INC.; MILWAUKEE, WI – 2017-2018

SENIOR COMMUNICATIONS AND MOBILITY CONSULTANT, CONCURRENCY, INC.; MILWAUKEE, WI – 2015-2017

SYSTEMS ENGINEER, CONCURRENCY, INC.; MILWAUKEE, WI – 2011-2015

**IT STUDENT SYSTEMS SPECIALIST, UW MADISON DIVISION OF HOUSING;
MADISON, WI – 2009-2011**

I was one of two Systems Specialists at the UW-Madison Division of Housing, where I deployed PCs and Macs using SCCM and DeployStudio. I also performed Tier 2 support when Help Desk employees had issues solving user problems. I also assisted with the deployment of applications to end users and with the management of projects to ensure they met deadlines.

Education

University of Wisconsin - Madison, BS of History, 2011

University of Wisconsin - Madison, BS of Sociology, 2011

I graduated from UW-Madison in 2011, where I double majored in Sociology and History. These majors helped me develop strong critical thinking skills, trained me to work collaboratively with others, and provided opportunities to become a strong writer. I graduated with a GPA of 3.397. While in school I occasionally worked with a student organization focused on student health.