Michael Epping - Resume

contact@michaelepping.com Seattle, WA

Profile

I am currently a Senior Product Manager for the Identity Customer Acceleration Team in the Microsoft Security Division in Redmond, Washington. I assist customers with adoption of Microsoft Identity technology, assist with their identity strategy, and help the Microsoft Identity and Network Access division incubate new products. I have a primary focus on Microsoft Entra Permissions Management, Devices, and Passwordless.

Skills

SPEAKING EXPERIENCE:

- Identiverse, 2024
- Objective by the Sea Conference, 2022
- Jamf Nation User Conference, 2022, 2023
- Blue Team Con, 2022
- Blue Team Village, 2022
- Mac Admins PSU, 2022, 2024
- The Experts Conference, 2021

TECHNICAL SKILLS:

- Identity and Access Management, RBAC, Authentication, Authorization, Governance
- Security DevOps, Threat Hunting
- Microsoft Entra / Azure Active Directory
- Microsoft 365 (Exchange Online, Lync Online, SharePoint Online)
- Exchange Server 2003, 2007, 2010, 2013, 2016, 2019
- Lync Server 2010, 2013
- Skype for Business Server
- Windows Server 2003, 2008, 2008 R2, 2012, 2012 R2, 2016, 2019, 2022
- Active Directory Domain Services, Active Directory Federation Services, DNS, DHCP
- Windows Intune for Mobile Device Management
- macOS Security
- Cloud Infrastructure Entitlement Management and security

CERTIFICATIONS:

- GIAC Cloud Security Automation (GCSA)
- GIAC Cloud Threat Detection (GCTD)
- GIAC Public Cloud Security (GPCS)
- GIAC Cloud Security Essentials (GCLD)
- GIAC Certified Detection Analyst (GCDA)
- GIAC Web Application Penetration Tester (GWAPT)
- Microsoft Certified: Security, Compliance, and Identity Fundamentals
- Microsoft Certified Solutions Expert: Communications
- Lync 2013 Depth Support Engineer
- Microsoft Certified Solutions Expert: Messaging

Experience

SENIOR PRODUCT MANAGER, MICROSOFT; REDMOND, WA - 2022-PRESENT

I am a PM within the Microsoft Security Division, focused on helping customers implement, adopt, and scale their Microsoft Entra and Azure AD deployments. My focus is on helping large Fortune 500 customers develop and execute on identity and access management roadmaps and strategies and assist Identity Business Units achieve their business goals around incubation of new products. I also work with customers and Microsoft developers to gather feedback on Microsoft's products and use that feedback to drive the future direction of the engineering process.

I have extensive speaking experience at public conferences, especially with a focus on macOS and iOS identity security. I've spoken at JNUC, Identiverse, Objective by the Sea, and other conferences on macOS and identity security most recently.

PROGRAM MANAGER 2, MICROSOFT; REDMOND, WA — 2019-2022

MANAGING ARCHITECT, CONCURRENCY, INC.; MILWAUKEE, WI - 2018-2019

My primary responsibility was to consult for Concurrency's various customers. Most of my projects focused on Office 365, tenant to tenant migrations, and EM+S security projects. This included Exchange Online, Teams, Skype for Business Online, Azure AD, MFA, Conditional Access, Microsoft Information Protection, Microsoft Cloud App Security, and Advanced Threat Protection. I also have experience working on Active Directory Domain rename projects, Active Directory Federation Services, Skype for Business Server, telephony, Exchange Server, System Center Configuration Manager, and general Windows Server related projects. Other tasks delegated to me included supporting Concurrency's customers when they encountered problems or experienced outages and with internal team management. I typically managed up to 5 direct reports at a time, ensuring they were engaged and delivering successful projects, while also following training plans.

TECHNICAL ARCHITECT, CONCURRENCY, INC.; MILWAUKEE, WI — 2017-2018 SENIOR COMMUNICATIONS AND MOBILITY CONSULTANT, CONCURRENCY, INC. MILWAUKEE. WI — 2015-2017

SYSTEMS ENGINEER, CONCURRENCY, INC.; MILWAUKEE, WI — 2011-PRESENT IT STUDENT SYSTEMS SPECIALIST, UW MADISON DIVISION OF HOUSING; MADISON, WI — 2010-2011

Education

University of Wisconsin - Madison, BS of History, 2011

University of Wisconsin - Madison, BS of Sociology, 2011

I graduated from UW-Madison in 2011, where I double majored in Sociology and History. These majors helped me develop strong critical thinking skills, gave me the ability to work well with others, and provided opportunities to become a strong, thoughtful writer. I graduated with a GPA of 3.397. While in school I occasionally worked with a student organization focused on student health.